

Serial #: 10/037,681; Docket 20404-301

In reply to Office action mailed: 9 February 2005

Page 2

### **Listing of Claims**

This listing of claims will replace all prior versions and listings of claims in the application.

1. (Original) A computer code embodied on a computer readable medium for a customer-centric restaurant communication system, comprising:  
  
a code segment that provides a user interface that allows a restaurant diner to order food and drinks without interaction with a human server;  
  
a code segment that provides a virtual server as part of the user interface, for assisting the restaurant diner with the user interface;  
  
a code segment that provides bill payment functionality to allow the restaurant diner to pay for the food and drinks with cash, a check, credit card, or a gift certificate; and  
  
a code segment that provides entertainment services to occupy the attention of the restaurant diner.
2. (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, wherein the entertainment service is movie information access.
3. (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, wherein the entertainment service is a game.

Serial #: 10/037,681; Docket 20404-301

In reply to Office action mailed: 9 February 2005

Page 3

4. (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, wherein the entertainment service is Internet access for browsing websites.
5. (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, wherein the entertainment service is Internet access in which browsing is limited to a predetermined set of websites.
6. (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, further comprising a code segment that allows the restaurant diner to send Internet e-mail messages.
7. (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, further comprising a code segment that allows the restaurant diner to send messages to a second restaurant diner also using the restaurant communication system.
8. (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, further comprising a code segment that provides a data mining analysis tool for analyzing transactions performed by the restaurant communication system.
9. (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, further comprising a code is segment that allows the restaurant diner to purchase restaurant gift certificates.

Serial #: 10/037,681; Docket 20404-301

In reply to Office action mailed: 9 February 2005

Page 4

10. (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, further comprising a code segment that allows the restaurant diner to place an order from a remote location via the Internet.
11. (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, further comprising a code segment that manages an incentive program to encourage the restaurant diner to order the food and the drinks.
12. (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, further comprising a code segment that provides integrated human resource capabilities for a restaurant.
13. (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, further comprising a code segment that performs voice recognition and voice synthesis to allow the restaurant diner to operate the restaurant communication system even if disabled.
14. (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, wherein the virtual server is an animated figure that emulates human personality traits.
15. (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, wherein the virtual server teaches the restaurant diner how to operate the restaurant communication system.

Serial #: 10/037,681; Docket 20404-301

In reply to Office action mailed: 9 February 2005

Page 5

16. (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, wherein the virtual server suggestively sells the food and the drinks to the restaurant diner.
17. (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 1, further comprising a code segment that allows the restaurant diner to make a restaurant reservation via the Internet.
18. (Original) A computer code embodied on a computer readable medium for a customer-centric restaurant communication system, comprising:
  - a code segment that provides a user interface that allows a restaurant diner to order food and drinks without interaction with a human server;
  - a code segment that provides a virtual server as part of the user interface, for assisting the restaurant diner with the user interface;
  - a code segment that provides bill payment functionality to allow the restaurant diner to pay for the food and drinks; and
  - a code segment that provides entertainment services to occupy the attention of the restaurant diner.
19. (Original) The computer code embodied on a computer readable medium for a customer-centric restaurant communication system from claim 18, further comprising a code segment that allows the restaurant diner to send messages to a second restaurant diner also using the restaurant communication system.